

UF



# Sawtell SLSC 2022/23 Patrol Operations Manual

1 Co	mmunication	3
1.1	Surf Life Saving & Emergency Services	3
1.2	Club Callout Team	4
1.3	Club Radio Procedures	5
2 Ha	zard/Risk Management	6
2.1	Hazard/Risk Map	
2.2	Hazard/Risk Management Plan	8
2.3	Northern Emergency Response Area	9
2.4	Southern Emergency Response Area	9
3 Bea	ach Management	10
3.1	Minimum Patrol Requirements	10
3.1	.1 Personnel	10
3.1		
3.2		
3.2		
3.2		
3.2	.3 Outpost Patrol	12
3.2		
3.3	Daily Patrol Procedures	13
3.3	.1 Start of patrol	13
3.3	.2 End of patrol	13
3.3	.3 Equipment Location	13
3.4	Nippers/Water Safety	
3.5	Club Rules	14
3.6	Critical Incident Support	
4 Em	ergency Operations Plans	16
4.1	Emergency Beach Closure	16
4.2	Emergency Beach Closure Procedure	
4.3	Closure Periods	16
4.4	Tsunami Plan	17
4.4		
4.4		
4.4	.3 Marine Threat Response	18
4.4		
4.5	Coastal Flooding Plan	
4.5		
4.6	Emergency Rally Point	
4.7	Helicopter Landing Zone	21
5 Pat	trol Roster and teams	21

# **1** Communication

# 1.1 Surf Life Saving & Emergency Services

SurfCom		
Service	Phone	Email
State Operations Centre		
Branches covered;		
Far North Coast		
North Coast		
Mid North Coast	02 9471 8092	soc@surflifesaving.com.au
Lower North Coast		
Hunter		
Central Coast		
Sydney		
SurfCom (Fisherman's Beach)		
Branches covered;		
Sydney Northern Beaches		
• Illawarra	02 9982 5666	surfcom@surflifesaving.net.au
South Coast		
Far South Coast		

Emergency services such as Police, Ambulance, Fire, Helicopters, Roads and Maritime Services, Marine Rescue, National Parks and Wildlife Services and the NSW Department of Fisheries should be requested via SurfCom

Surrounding Surf Life Saving Assets			
Club/Service	Distance	Response Time (Water)	Response Time (Land)
Coffs Harbour SLSC	9km	15 min	20 min
Bellingen Valley North Beach SLSC	8km	15 min	20 min

Other Stakeholders			
Assure Programs (Counseling)	1800 808 374	NSW Poisons Info	131 126

# **1.2 Club Callout Team**

Each Club should have an 'Emergency Callout Team' that can respond to incidents within the 'Emergency Response Area' as outlined in the Lifesaving Service Agreement. Members of the 'Emergency Callout Team' are to be appointed by the Club Captain and a list of active members maintained via SurfGuard.

To maximise emergency response effectiveness and personnel safety, clubs should maintain the following equipment/logistical preparedness;

- 2 x rescue tubes (with fins)
- 2 x rescue boards
- IRB (with trailer and full fuel bladder in an accessible location)
- SSV and Ute
- 1 x defibrillator
- 1 x oxy resuscitation kit
- 1 x first aid kit
- 1 x spinal board
- 2 x handheld radios in waterproof bags
- Personal telephone numbers contactable 24 hours with contacts (updated in SurfGuard)

# Sawtell Call Out Team

Phone
0429 805 602
0429 025 845
0427 432 153
0417 662 786
0466 974 538
0438 518 103
0422 326 032
0400 022 237

# 1.3 Club Radio Procedures



# SIGN ON **UB RADIO PROCEDURES** SIGN OFF -

SIGNING ON AND OFF - EACH PATROL

The previously named SLSA Patrol Ops App has been superseded by the new SLSA Operations App

- Ten minutes before SIGN ON, SurfCom will remind clubs to sign on via the Operations App.
- SIGN ON with Patrol Bronze qualification numbers, Beach status and IRB status
- Within 30 minutes of SIGN ON, SurfCom may conduct a radio check for clubs using the app.
- Clubs that do not have access to the app will SIGN ON on as per their LSA's.

Each patrol must SIGN ON and Off on the day. Afternoon PCs will have the ability on the App to sign off the morning patrol

- Ten minutes before SIGN OFF, SurfCom will remind clubs to submit statistics via the SLSA Operations App
- SIGN OFF with Rescue Statistics only
- Patrols wishing to extend patrol times should notify SurfCom 15 minutes prior to scheduled SIGN OFF and provide revised finish time
- Clubs that do not have access to the app will SIGN OFF as per their LSA's.

Always contact SurfCom if your patrol status changes (IRB, ATV, Bronze Numbers below 3) or the beach is closed.

### RADIO CHANNELS

- Channel 1
- Emergency Channel
- Line of sight only
- Incident communications channel between Duty Officers, and all assets on scene (RWC, OSB or Helicopter)
- Channel 2
- Patrol "chat" channel
- Line of site only
- Internal patrol communications between beach assets only

#### Channel 3

- Primary Repeater Channel
- For all communications with SurfCom
- Digital radios will roam for strongest signal
- Analogue Radios need to manually switch channels

Channel 4

- Scanning Channel only
- Broadcasts all traffic on channels 1, 2 & 3 and secondary repeaters within range
- Response will transmit on receiving channel if within 5 seconds, otherwise Channel 2 Training Channels
- Labelled as "25 Train" & "26 Train" on older radios
- Labelled as "58 Train" and "66 Train" on newer radios
- Frequencies have not changed | 25 Train = 58 Train | 26 Train = 66 Train

# CONTACTS

State Operations Centre (SOC)

- Call Sign: SurfCom New South Wales
- Phone Number 9471 8092
- Operates FNC, NC, MNC, LNC, HUN, CC, SYD, ILL, SC, FSC 7 days a week
- Operates SNB Monday to Friday in Season and 7 days a week out of season SurfCom Warringah
- - Call Sign: SurfCom Sydney Northern Beaches Phone Number 9982 5666

  - Operates only SNB weekends in Patrol Season

Both SurfCom facilities operate during daylight hours only. For all emergencies after these hour, dial "000" and ask for police.

# 2 Hazard/Risk Management

# **2.1** Maps

#### Sawtell SLSC Patrol Map



#### Sawtell Hazard Reference Map



# 2.2 Hazard/Risk Management Plan

Hazard/Risk	Location (Grid Ref)	Management Plan
<b>Rip Currents &amp; Holes</b> Persons caught in rips <i>Particularly at</i> <i>unpatrolled parts of</i> <i>beach</i>	Numerous locations along beach Primary focus is E6 to E11	<ul> <li>Identify rips - position flags appropriately</li> <li>Lifesaver at water's edge (flag duty) whenever people swimming</li> <li>Position safety signage in front of rips/key access ways</li> <li>Constant surveillance of flagged area</li> <li>Consistent surveillance of adjacent areas with binoculars</li> <li>Regular roving SSV patrols (Nth and Sth)</li> <li>Preventative actions as required</li> <li>Equipment: SSV, Board, Tube, IRB, signage</li> <li>Response: IRB, Board, Tube rescues as required</li> </ul>
Heavy Shore Dump Spinal Injuries / Dislocations	Numerous locations along beach Primary focus is E6 to E11	<ul> <li>'Spinal' qualified lifesaver on every patrol</li> <li>Spinal Board in SSV</li> <li>Regularly drill spinal scenarios</li> <li>Equipment: Spinal Board, SSV</li> <li>Response: Rescue and spinal injury treatment as required</li> </ul>
Kite Surfers Stranded offshore Tangled in surf zone Risk to swimmers in flags Risk to persons on beach (from kite)	Offshore from beach	<ul> <li>Maintain surveillance of offshore waters (with binoculars)</li> <li>Maintain surveillance of adjacent surf zone</li> <li>Launch IRB and/or request RWC assistance to warn kite surfers to stay clear of flags</li> <li>Warn on-beach kite-surfers to avoid high use beach areas</li> <li>Evacuate water of swimmers/board riders should a kite become stuck in the surf zone (tangle hazard)</li> <li>Equipment: IRB, Binoculars</li> <li>Response:</li> <li>Launch IRB</li> </ul>
Kayakers /Boats Vessels and craft in distress offshore	Offshore from beach	<ul> <li>Approach from upwind (avoid ropes)</li> <li>Have kite-surfer discard any/all ropes/lines prior to approach</li> <li>Maintain surveillance of offshore waters (with binoculars)</li> <li>Equipment: IRB, Binoculars</li> <li>Response: IRB</li> </ul>

Hazard/Risk	Location (Grid Ref)	Management Plan
Blue Bottles Injury to public (minor) Anaphylactic reaction to sting (serious)	Numerous locations along beach Primary focus is E6 to E11	<ul> <li>Erect warning signage if significant numbers of blue bottles seen in the surf zone</li> <li>Equipment: Ice, hot/warm showers, first aid kit, signage</li> <li>Response:         <ul> <li>Provide access to hot showers or hot water for any persons stung (for children ensure parents accompany them)</li> <li>Provide ice to persons leaving beach if stung (Ice is in the Members Room fridge.</li> <li>Assess history of allergic reactions to bee stings etc Assess any patients significantly stung and/or stung around the chest, neck, face/head                 <ul> <li>Monitor breathing and level of consciousness</li> <li>Request ambulance support from SurfCom for any breathing difficulties / lowered level of consciousness, treat as required</li> </ul> </li> </ul></li></ul>
Surfers in Flags Injury to swimmers	Flagged area Primarily is E6 to E11	<ul> <li>Ensure 'no-surfcraft' flags/signs erected</li> <li>Equipment: IRB, loud hailer, whistle, signage</li> <li>Response:</li> <li>Provide warning via loud-speaker to move away from flagged area</li> </ul>

• Evacuate and move flagged area if necessary

# 2.3 Northern Emergency Response Area

Area	Boambee Creek
Equipment	IRB and SSV
Response	
Response Time (water - IRB)	5-10 min
Response Time (land - SSV)	5-10 min drive to headland or Boambee Creek Reserve– no direct access to creek from headland
Access (boat ramps etc)	N/A

# 2.4 Southern Emergency Response Area

Area	Bonville Creek
Equipment	IRB and SSV
Response	
Response Time (water - IRB)	5-10 min
Response Time (land - SSV)	5-10 min drive to Bonville Head – no direct access to creek
Access (boat ramps etc)	N/A

# **3** Beach Management

# 3.1 Minimum Patrol Requirements

#### 3.1.1 Personnel

A patrol is to consist of a minimum of three (3) personnel, with the below qualifications held amongst the three (3) members;

- 3 x Bronze Medallion
- 1 x Advanced Resuscitation Techniques Certificate (ART)
- 1 x IRB driver
- 1 x IRB crew
- 1 x Silver Medallion Beach Management

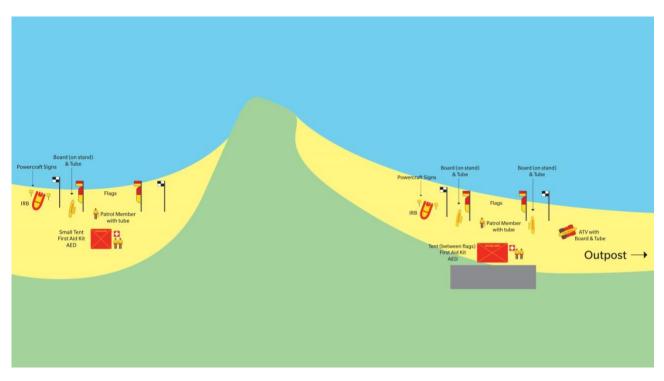
#### 3.1.2 Equipment

A patrol is to set up their beach with items of equipment, as a minimum;

- IRB (with trailer) and PFDs
- Rescue craft access signs (where an IRB/RWC is launched from)
- 3 x handheld radios in waterproof bags
- 2 x 'swimming not advised' (or 'beach closed) mobile signs
- Public Information board
- SSV or Ute, preferably both.
- SSV and Ute both equipped with:
  - o 1 x defibrillator
  - 1 x oxy resuscitation kit
  - o Shark major haemorrhage kit
  - o 1 x first aid kit
  - o 1 x spinal board
  - o 1 x binoculars
  - o 1 x Loud Hailer or Loud Speaker
  - o 1 x radio
  - o 1 x rescue tube
  - o 1 x rescue board
- Trailer or shade (tent)
- 2 x rescue boards and 2 board stands
- 3 x rescue tubes and fins
- Set of red and yellow feathered patrol flags
- Set of two large and two small black and white chequered surf craft boundary flags
- Set of orange and blue signal flags
- One red and white water evacuation flag

# 3.2 Patrol Types

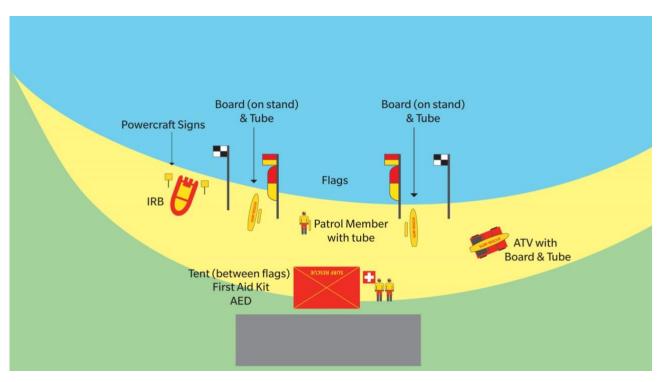
For detailed descriptions of the various patrol types that can be conducted, please refer to the Standard Operating Procedures, *LS4.3 Club Patrol Types*.



#### 3.2.1 Base Patrol

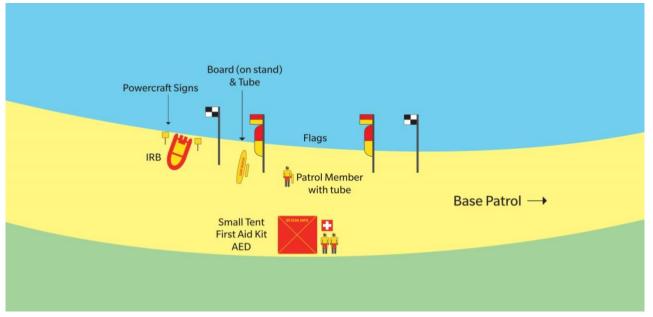
A Base Patrol is the core patrolled area for a lifesaving service established at all times and dates as identified in the Lifesaving Service Agreement. A Base Patrol must meet all minimums for personnel and equipment as stated below to be considered 'beach open'.

A Base Patrol may be supported by multiple Sub Patrols to effectively manage the beach operations as identified in the services Patrol Operations Manual.



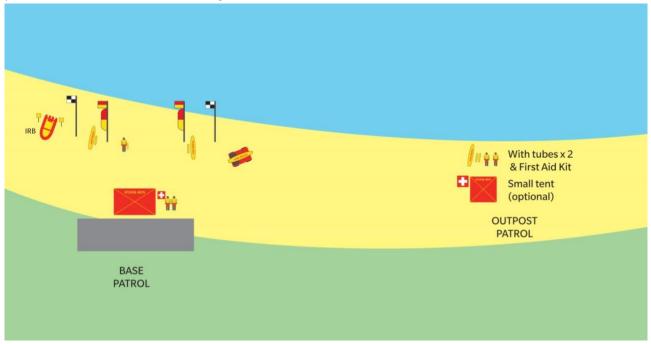
#### 3.2.2 Satellite Patrol

A Satellite Patrol is a sub patrol type with patrol flags, and operates as an extension of the Base Patrol, as defined within the services' Patrol Operations Manual to provide surveillance at an area of high risk. A Satellite Patrol may operate almost independently of a Base Patrol due to similar minimum requirements.



#### 3.2.3 Outpost Patrol

An Outpost Patrol is established at other areas of coastline. This sub patrol type has no patrol flags, and operates as an extension of the Base Patrol, as defined within the services' Patrol Operations Manual to provide surveillance at an area of high risk.



#### 3.2.4 Beach Closed Patrol

A Beach Closed Patrol is Base Patrol with a closed swimming area. The swimming area may be closed for situations such as dangerous conditions or an emergency.

A Beach Closed Patrol includes all minimum personnel and all minimum equipment with the exception of patrol flags.

# 3.3 Daily Patrol Procedures

Add/remove items to the below lists as required.

#### 3.3.1 Start of patrol

- All members arrive at least 15 min prior to start of patrol
- 2. Minimum standards assessed (numbers, qualifications, gear)
- 3. Equipment should be checked and positioned for patrol
- 4. Flagged area established
- 5. Patrol log completed
- 6. Patrol signed on with Patrol Operations App (preferably) or SurfCom
- 'Patrol Briefing' conducted by Patrol Captain, discussing;
  - Uniform standards
  - Member roles/responsibilities
  - Rotation schedule/positioning
  - Radio use (channels/call-signs)
  - Expected weather/surf conditions
  - Expected hazards and management
  - Induction/introduction of any new members
  - Training options / scenarios

#### 3.3.2 End of patrol

- Scanning/surveillance of beach maintain by at least one lifesaver during 'pack-up'
- Rescue equipment (radio, tube, board, IRB) to remain at 'rescue ready' status during 'pack up'
- 3. Patrol log, Incident log and Powercraft log completed
- 4. Patrol signed off with Patrol Operations App (preferably) or SurfCom
- 5. All equipment cleaned and stored appropriately
- 6. Radio's placed on charge
- 7. Any supply requirements or equipment damage reported to relevant club officer
- Patrol Debrief' conducted by Patrol Captain, discussing;
  - Rescues/incidents and key activities from the day
  - Any questions/concerns from patrol members
  - Upcoming events/opportunities
  - Training options
  - Next patrol date

#### 3.3.3 Equipment Location

Item	Location
IRB	IRB Shed (1) and ground floor storage area(2)
Radios	First Aid Room
Patrol shade (trailer)	Ground floor storage area
Rescue boards	Ground floor storage area
Rescue tubes	Ground floor storage area
Defibrillator	First Aid Room, SSV and Ute
Oxy resuscitation kit	First Aid Room, SSV and Ute
First aid kit	First Aid Room, SSV and Ute
Spinal board	First Aid Room, SSV and Ute
Binoculars	SSV and Ute
Patrol flags/signage	Ground floor storage area

# 3.4 Nippers/Water Safety

Nipper activities (and like activities) are to adhere to the SLSA Water Safety Policy (*SLSA Policy 1.01*) at all times. Nipper activities are to only be conducted in the immediate vicinity of an active patrolled area and have its own sufficient water safety (minimum 1 water safety for every 5 participants). It is highly recommended that an IRB be available water safety. The IRB should be on the water, rather than stationary on the beach.

Nipper water activities cannot be undertaken on a closed beach.

The Patrol Captain is to have 'control' over all Nipper activities and may delegate to a Nipper Water Safety Coordinator. The duties of the Water Safety Coordinator are detailed in SLSA Policy 1.01 Water Safety Section 2.5

# 3.5 Club Rules

- Patrols should sign on and off using the Patrol Operations App where possible.
- Full patrol uniform must always be worn on patrol
- At least one (1) patrol member to always be watching the water both within and outside of the flagged area as briefed by the Patrol Captain
- At least one (1) patrol member always monitoring the radio (channel 2 and channel 3)
- The Patrol Captain is to always be made aware of all member locations/activities
- At least one (1) patrol member at the water's edge with a tube when swimmers are in the water
- Rescue tubes are to always be carried by patrol members when patrolling at the water's edge
- Rescue tubes should not be tied to flag poles
- Members should not text, sun bathe or engage in any unprofessional behaviour (in uniform) in public view
- Only qualified IRB driver and crew are to operate the IRB
- Only licensed drivers to operate the SSV
- The SSV should always be left facing the water with the handbrake on
- SSV should always be driven at slow walking pace when near people and otherwise at low speed (unless in an emergency)
- The SSV must always be driven in 4WD on the beach and 2WD on the grass / concrete
- No passengers are allowed in the tray of the SSV (unless in an emergency)
- The Club Captain or relevant officer should be notified immediately of any equipment damage/issues
- Patrol will adhere to full start and end of patrol procedures
- All paperwork is to be completed for each patrol (including patrol log, radio log, incident log and IRB log)

# 3.6 Critical Incident Support

The environment in which Surf Life Saving operates has the potential for members to be involved in serious incidents of a high-intensity and traumatic nature, and which do often involve death, serious injury and/or significant risk to lifesaving personnel.

A critical incident debrief is undertaken to ensure that:

- Member welfare/support is optimised
- The ability to re-establish core lifesaving services is achieved
- Obligatory paperwork and data is recorded, collected and forwarded appropriately
- The Surf Life Saving response is documented for future review or for legal reasons (if required)
- Surf Life Saving is best positioned (through effective data collection) to provide drowning prevention recommendations to the Coroner and relevant local government authorities.

#### **Expert Counselling**

SLSNSW has a contract with a private counselling organisation. Expert counselling plays the following roles in SLS Critical Incidents:

- Provision of trauma information/brochures
- Provision of three free 24/7 counselling sessions to members once approved by SLSNSW
- Provision of psychological first aid (emotive debrief) training to Branch Duty Officers and Peer Support Officers
- Provision of group counselling sessions for significantly traumatic critical incidents

#### Accessing expert counselling:

Individual Counselling Session (post-incident): Members (or their parents for 18 years or younger) can request an individual counselling session as they deem necessary. Contact the Club Captain for information.

The SLSNSW expert counselling hotline number is 1800 808 374.

# 4 Emergency Operations Plans

# 4.1 Emergency Beach Closure

Patrol Captains should consider the 'closure' of a beach at any time that there is an unacceptable/unmanageable risk to the public of the lifesaving service is unable to safely perform water safety tasks. For a detailed procedure, refer to Standard Operating Procedure '*LS 9.1 Emergency Beach Closure*.'

Examples include;

- Dangerous surf conditions
- Sharks
- Excessive stingers
- Powercraft hazards
- Lightning
- Tsunami/flood warning
- Storm pollution
- Chemical/fuel spill

#### 4.2 Emergency Beach Closure Procedure

- 1. Determine if water area is to be evacuated
- 2. Inform SurfCom that you are about to close the patrolled area
- 3. Activate the 'Emergency Evacuation Alarm'
- 4. Display the red and white evacuation flag
- 5. Inform every one of the following;
  - Water area is being closed; and
  - Reason for closure
- 6. Lower and remove the red and yellow patrol flags and black and white surf craft flags
- 7. Post 'Swimming not advised' signs at identified beach access points and where the flagged area was located
- 8. Continually monitor all areas
- 9. Maintain minimum personnel, qualification and equipment requirements
- 10. Maintain an active presence on the beach to advise/warn public
- 11. An appropriate record should be made in the patrol log giving an outline of the incident

#### 4.3 Closure Periods

Generally the beach will remain closed until such time as the identified hazard is controlled or no longer presents a risk.

Recommended closure periods include;

- Dangerous surf conditions as determined/appropriate
- Shark minimum 30 minutes from last confirmed sighting (or completion of search)
- Chemical/biological hazards after confirmation from appropriate authorities that the area is safe

# 4.4 Tsunami Plan

Surf Life Saving New South Wales is recognised under the State EMPLAN as a 'support agency' in a Tsunami event. Broadly, our role includes;

- Contribute to tsunami community education initiatives
- Assist the SES with the dissemination of warnings
- Close and evacuate beaches on receipt of a NSW Tsunami Warning or upon observation of unusual ocean behaviour indicative of a tsunami, in consultation with Local Government Councils
- Assist with the rescue of people from the surf zone following the impact of a tsunami
- Notify the SES when unusual ocean behaviour indicative of a tsunami is observed or a tsunami has occurred for which there has been no prior warning

For a detailed procedure, refer to Standard Operating Procedure '*LS 9.12 Tsunami Warning*' and the 'Surf Life Saving New South Wales Tsunami Plan.'

Each Surf Life Saving Club has an obligation to be prepared and respond as outlined in the 'Surf Life Saving New South Wales Tsunami Plan'.

There are two types of tsunami threats;

- 1. Marine threat may influence currents/rips/water energy and immediate foreshore (more common)
- 2. Land threat may impact coastal areas, inlets and inland inundation (rare event, but significant impact)

#### 4.4.1 Notification

The SES is the 'lead agency' for tsunami response and will advise Surf Life Saving of a tsunami warning through the State Duty Officer, who will co-ordinate the Surf Life Saving response.

Due to the location of 'fault lines' (starting points of tsunami's) a warning should precede the tsunami impact by a number of hours.

Depending on the time of day/year, the notification process will differ, however will remain similar to the standard emergency response notification;

#### Patrols on duty

- State Duty Officer notifies SurfCom and Branch Duty Officer
- SurfCom advises on duty patrols of tsunami warning and to activate their 'Club Tsunami Response Plan'

#### Patrols not on duty

- State Duty Officer notifies Branch Duty Officer
- Branch Duty Officer notifies 'Club Emergency Response Teams' who activate their 'Club Tsunami Response Plan'

#### 4.4.2 Key Equipment

The following equipment (minimum) is key to maintaining a viable lifesaving service during a tsunami warning (both marine and land threat) and restoring the service following the impact of a tsunami to a 'rescue ready' status. This equipment should be moved to a safe location prior (See 4.6 to the tsunami's impact (marine and land threat);

- IRB (with trailer) and PFDs
- 3 x handheld radios in waterproof bags
- 2 x 'swimming not advised' (or 'beach closed) mobile signs
- 2 x rescue boards
- 3 x rescue tubes
- 1 x defibrillator
- 1 x oxy resuscitation kit
- 1 x first aid kit
- 1 x spinal board
- 1 x binoculars

#### 4.4.3 Marine Threat Response

- 1. Club advised of tsunami warning
- 2. Patrol/flagged area closed
- 3. Evacuation alarm sounded (continuous siren)
- 4. Evacuation flag erected (red and white quartered)
- 5. Swimmers/surfers etc evacuated from water
- 6. Members of the public evacuated from foreshore
- 7. 'No swimming' signage erected
- 8. Relocate key patrol/response equipment away from the foreshore
- 9. Club emergency call out team advised.
- 10. Prepare to evacuate all personnel and key equipment if warning is upgraded to a 'land threat'
- 11. Maintain preparedness to respond to emergencies until threat has passed (official notification from SurfCom/Branch Duty Officer)
- 12. Upon clearance from SurfCom/Branch Duty Officer return to normal operations (stand down)

#### 4.4.4 Land Threat Response

- 1. Club advised of tsunami warning
- 2. Patrol/flagged area closed
- 3. Evacuation alarm sounded (continuous siren)
- 4. Evacuation flag erected (red and white quartered)
- 5. Swimmers/surfers etc evacuated from water
- 6. Members of the public evacuated from foreshore, car park and immediate area
- 7. 'No swimming' signage erected
- 8. All non-essential personnel sent home
- 9. Transport 'key equipment' and remaining personnel to pre-determined rally point (see 4 .6 Emergency Rally Point)
- 10. Inform SurfCom/Branch Duty Officer when evacuation to rally point is complete
- 11. Maintain preparedness to respond to emergencies until threat has passed (official notification from SurfCom/Branch Duty Officer)
- 12. Respond to incidents following tsunami impact as directed by SurfCom/Branch Duty Officer

13. Upon clearance from SurfCom/Branch Duty Officer return to normal operations (stand down)

# 4.5 Coastal Flooding Plan

Surf Life Saving New South Wales is recognised under the State EMPLAN as a 'support agency' in a coastal flooding event. Broadly, our role includes;

- Assist the SES with the warning and/or evacuation of at risk communities
- Provide space in Surf Life Saving facilities for evacuation centres where required
- Assist the SES with flood rescue operations

For a detailed procedure, refer to Standard Operating Procedure 'LS 9.11 Coastal Flooding.'

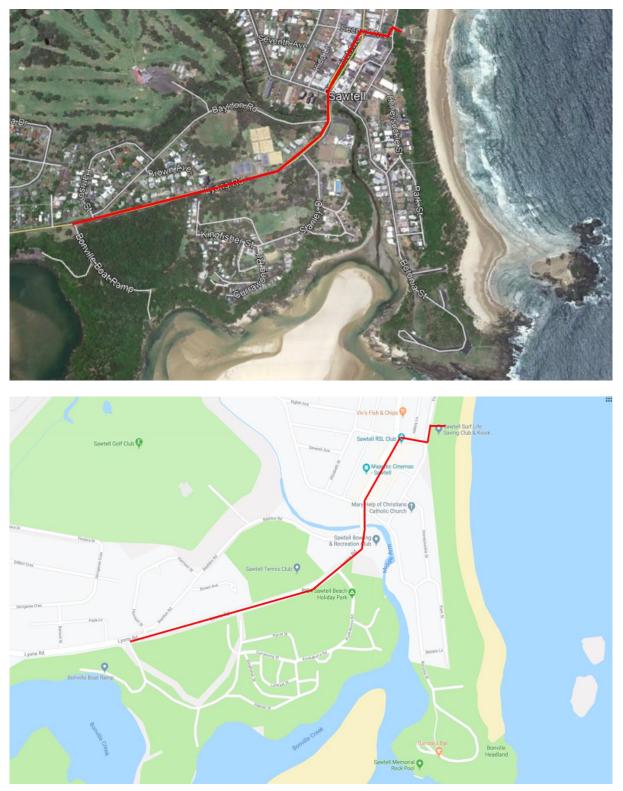
Each Surf Life Saving Club has an obligation to be prepared and respond in line with a 'land threat' tsunami warning.

Coastal areas are likely to be affected by either 'flash flooding' or 'storm surge' flooding. 'Storm surge' flooding will generally coincide with high tides and is easier to predict and prepare for. 'Flash flooding' is unpredictable and occurs in a short period of time, occasionally a storm warning may be issued prior to the flooding event.

#### 4.5.1 Coastal Flooding Response

- 1. Club advised of coastal flooding warning
- 2. Patrol/flagged area closed
- 3. Evacuation alarm sounded (continuous siren)
- 4. Evacuation flag erected (red and white quartered)
- 5. Swimmers/surfers etc evacuated from water
- 6. Members of the public evacuated from foreshore, car park and immediate area
- 7. 'No swimming' signage erected
- 8. Prepare Clubhouse as an 'emergency evacuation centre'
- 9. All non-essential personnel sent home
- 10. Transport 'key equipment' and remaining personnel to pre-determined rally point (see 5.6 Emergency Rally Point)
- 11. Inform SurfCom/Branch Duty Officer when evacuation to rally point is complete
- 12. Maintain preparedness to respond to emergencies until threat has passed (official notification from SurfCom/Branch Duty Officer)
- 13. Respond to incidents as directed by SurfCom/Branch Duty Officer
- 14. Upon clearance from SurfCom/Branch Duty Officer return to normal operations (stand down)

# 4.6 Emergency Rally Point



Emergency rally point location:

Park at road entrance to Dolmans Point and Micks Retreat Lyons Road, Sawtell

# 4.7 Helicopter Landing Zone

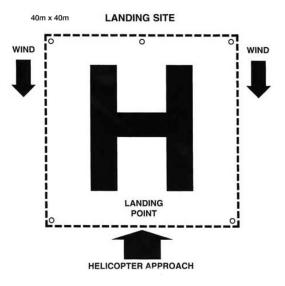
During major incidents, rescue helicopters may be required to land on the beach or near the beach to assist treating the patient and possibly transporting the patient to hospital. Ultimately, the decision of where to land is made by the pilot of the aircraft based on weather conditions, the nature of the incident and surrounding hazards. Patrol Captains can prepare and suggest a landing zone using local knowledge prior to a helicopter arriving.

Things to consider when establishing a helicopter landing zone;

- 40m x 40m area (minimum)
- Flat and cleared of hazards (loose objects, power lines, trees, etc)
- Helicopter will approach the landing zone against the wind

Helicopter Landing Zone procedure;

- Nominate a suitable lifesaver as 'landing zone controller' and provide a radio
- 'Landing zone controller' briefs lifesavers on pre-landing and post-landing procedures
- Landing zone cleared of all loose objects, vehicles and people
- Landing zone established with minimum 40m x 40m area and marked with cones.
  - Lifesavers to ensure landing zone is maintained and members of the public do not enter the area
  - 'Landing zone controller' is to be positioned on the side of the landing zone that the helicopter will land towards
- Establish contact with helicopter of 'Surf Channel 1' prior to landing and confirm suitability of landing zone. Provide a summary of key hazards (trees, power lines) within the area
- Helicopter lands, lifesavers ensure perimeter is maintained until helicopter departs
- Do not approach the helicopter and await instructions from the helicopter crew (only approach the helicopter from the front and once given the all clear from the helicopter crew)
- Ensure loose objects are secured and landing zone is clear of people prior to helicopter taking off



# 5 Patrol Roster and Patrol Teams

See Updated Patrol Teams List on www.sawtellsurfclub.com.au